Frontline employee quick start

Rest Easy · Fictional training screenshots · Revised 1 November 2026

1. Scan → Inspect

1. Take a connected, compatible phone to the correct restroom.
2. Tap the staff NFC sign and check the room name.
3. Sign in if asked. A valid personal-phone session normally avoids repeated login; shared devices may require the shared-staff username/PIN.
4. Inspect the restroom and perform the required cleaning or replenishment. Scanning is not cleaning.

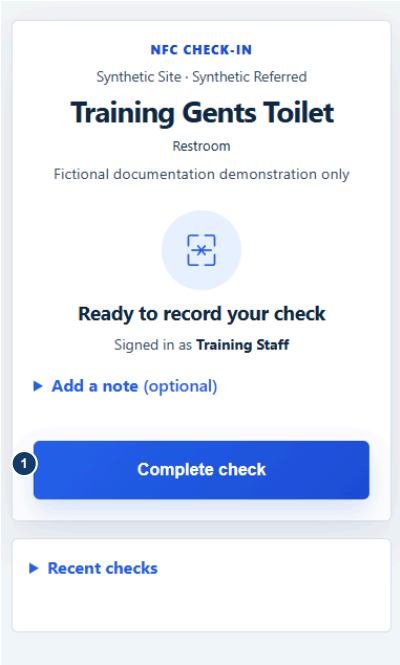


Figure 1. Ready to record

1. After the inspection and work, select Complete check.

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2. Record → Confirm

1. Add an optional factual note if needed.
2. Select Complete check once. Wait while Recording check… appears.
3. Look for Check recorded and confirm the room, time and staff member.
4. If the result is uncertain, keep the page open and ask your manager to check history before starting a fresh submission.

If the sign fails, check connection and the correct phone/camera route. Follow the agreed temporary procedure and tell your manager. A customer QR rating is not a staff check.

For a wet floor or other urgent hazard, take the agreed physical safety action immediately. Do not wait for an app notification.

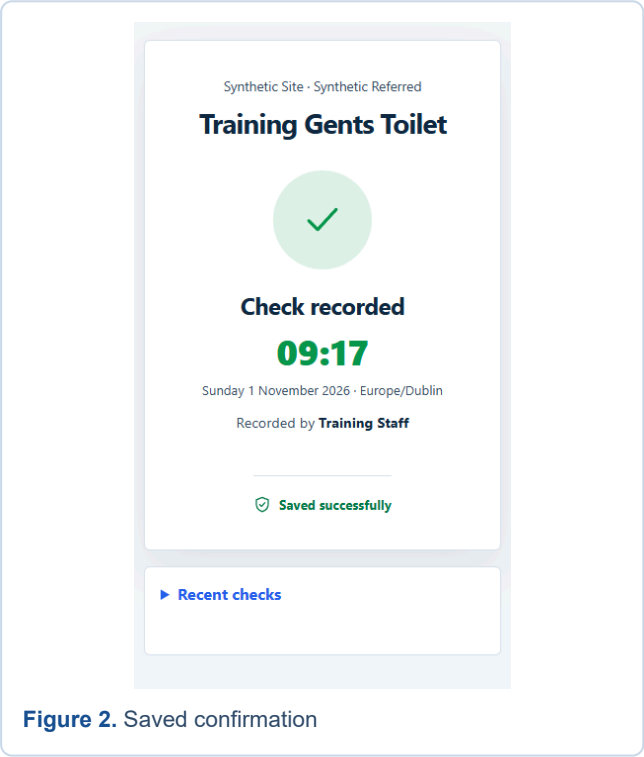


Figure 2. Saved confirmation

Full procedures: Customer handbook.